

EmailConfigVerif

Is my domain correctly configured to use my e-mail account?

In this guide, we can see some different points to verify and assure that your e-mail functions properly.

1. Verify that the Domain is Accessible

To use this guide: DomainInaccessible

2. Verify the Domain parameters

Help from the DIG command can show you different information on your domain.

Here is a link for the script of this command:

<http://bwachter.lart.info/cgi-bin/dig.pl>

Here is an example for Domain.com

Choose the MX TYPE

QUESTION SECTION:

domain.com. IN MX

ANSWER SECTION:

domain.com. 86400 IN MX 5 mx2.ovh.net.

domain.com. 86400 IN MX 1 mx1.ovh.net.

AUTHORITY SECTION:

domain.com. 86400 IN NS dns11.ovh.net.

domain.com. 86400 IN NS ns11.ovh.net.

ADDITIONAL SECTION:

dns11.ovh.net. 16183 IN A 213.186.33.102

ns11.ovh.net. 45038 IN A 212.27.32.132

Here you see the DNS servers:

dns11.ovh.net

ns.ovh.net

You must have this DNS if you have website hosting with OVH.

As well as the MX servers (servers that transfer e-mails)

mx1.ovh.net

mx2.ovh.net

If your domain is hosted, the MX servers must use the following:

mx0.ovh.net : No protection

mx1.ovh.net et mx2.ovh.net : Anti-Spam? Simple

mx3.ovh.net et mx4.ovh.net : Anti-Spam? + AntiVirusAntiVirus

redirect.ovh.net : Permits the e-mails to be redirected to another address (does not permit managing POP accounts for the domain)

3.I want to change my MX server

Go to Manager then REDIRECTION AND DNS and click on "modify" beneath the DNS EXPERT.
You observe one of the fields:

domain.com MX 1 "ORT Redirect".

domain.com MX 1 "no protection".

domain.com MX 1 "anti-spam simple".

domain.com MX 1 "anti-spam/anti-virus".

If it is not the case, your configuration does not permit the usage of E-mail services. You must then:

Delete the existing MX field (if one exists)

Create a new DNS Expert with these parameters: domain.com

MX 1 mx0.ovh.net

This modification takes 24 hours to take effect

Also, verify these 3 lines if you desire to use a messaging program:

mail.rallye-nord.com CNAME ns0.ovh.net

pop3.rallye-nord.com CNAME ns0.ovh.net

smtp.rallye-nord.com CNAME ns0.ovh.net

4. I haven't found any errors in the previous steps

Use the guide to create an e-mail address: [CreatingPOPAccount](#)

You can test your POP account connection parameters at [ovh.co.uk](#) :

- If your password is incorrect, you can change/find it here: [PertePasswordComptePOP](#)
- If everything works fine, you should be able to connect to the OVH WEBMAIL and test send e-mails: [AllWebmail](#)
- I want to use a different e-mail program to receive my messages: [EmailConfiguration](#)

OVH

- I have a problem with my e-mail program: EmailMXSpamEmailPopTropSouvent
- Mozilla ThunderBirdEmailConfigurationThunderBird